

PINEAPPLE PLANTATION POA

August 23, 2023 Board Meeting
TREASURER'S REPORT &
JUNE 2023 FINANCIAL STATEMENTS

TREASURER'S REPORT FOR MAY FINANCIAL STATEMENTS GIVEN AT THE AUGUST 23, 2023 BOARD MEETING

June 2023 Financial Statements

Balance Sheet Review:

Operating Funds: The balance sheet continues to look strong. Members continued to pay the 2nd quarter Maintenance Fee which reduced accounts receivable (A/R) and increased Prepaid Maint. Fees. The operating cash balance is strong at \$212,721. For additional A/R information see Delinquent Accounts below. Receivable Other represents the Cable Revenue Sharing owned to the POA from Comcast. The POA accrues \$2,417 per month and Comcast pays quarterly (about 2 months after the end of the quarter). Prepaid Expenses relate mainly to two items: (1) the fertilizer, pest and weed control vendor's annual prepaid contract and (2) the annual insurance premiums paid in advance. Additionally, there was a \$4,155 refund due from a vendor in Prepaids; however, the payment from the vendor was received in June.

Owners' equity fund balance (operating surplus) is strong at \$160,487, up YTD by \$9,630.

Reserve Fuds: Most of the reserve cash is invested in CDs with Merrill (\$638,000) making about 4% annually. One of the \$72,000 CD's matured on July 31, 2023 and the proceeds, \$81,000, were reinvested in a 7 month CD earning 5.3%. The POA is currently funding the reserves at a rate of \$72,027 per year or \$6,002.25 monthly. YTD expenditures of \$9,456 all relate to the griding of the sidewalks to make them safe. There is \$26,811 of cash that is not invested because these funds are earmarked for the expenditures to complete the playground. See the detail reserve page for more information.

Operating Statement Reformat:

The Income Statement was reformatted in May to improve the comparison of actual operations vs. the budget. The Prior Year (PY) Operating Surplus used to balance the Budget was pulled out and moved below the Operating Contribution line. That is just a Budget number and there will never be an actual number. The POA documents allow Operating Surpluses (Fund Equity) to be used to reduce future Annual Assessments. In the 2023 Budget, \$23,900 of prior Operating Surplus was used to offset expenses so that the Annual Assessment did not have to be increased. Additionally, the Reserve Funds billing and transfer amounts were pulled out and placed below the Operating Contribution line. These are Reserve Fund activities and should not be in the Operating Statement.

Operating Statement Review:

For the month of June, there was an Operating Contribution of \$4,924 and YTD the Contribution is \$9,630. Revenues are at Budget for the month and YTD. Total expenses are below budget for the month due to the timing of actual expenditures vs budget. YTD expenses are under budget due to savings in preserve & lake maintenance and to postponing of landscaping projects caused by the heavy rains and high-water levels. The resulting Operating Contribution for both the month and YTD are better than budget. YTD contribution is \$12,299 ahead of budget.

As noted last before, historically electricity invoices were not being classified correctly between street lighting and irrigation. Electricity invoices for irrigation were being charged to street lighting; therefore, irrigation electricity was low, and streetlights were high. That was corrected in April and as a result, Street Utilities will be under budget and Irrigations Utilities will be over budget for the rest of the year.

YTD Professional Fees will be over budget due to booking the final payment for the 2022 reserve study, \$1,100, in 2023 when it should have been accrued in 2022. Plus, legal charges for services performed in December 2022 were not invoiced until May 2023. Supplies and Postage are over budget by \$2,751 mainly due to the 2023 budget being reduced by 45% as compared to the 2022 actual expense even with postal rates increasing and high inflation. YTD Security is over budget by \$1,433 due to about \$1,400 of 2022 invoices being booked in 2023 instead of 2022. Several of the current year's expenses are over budget because the monthly budget amounts are based on the Annual Budget divided by 12, so the timing of the actual expenditures vs. budget differs.

The Lake/Preserve Maintenance vendor quit back November 2022. We are still looking for a new vendor and it is hoped the Board will be selected one at the August 23 meeting so the vendor can start September 1, 2023. Based on vendor quotes so far, the costs for these services are going to be significantly higher than what was paid in the past. Since there are no actual expenses for 2023, YTD the POA is under budget by \$7,722 for Lake & Preserve Maintenance. We have moved the budget amounts for April, May, and June to December since no service is being provided.

<u>Delinquent Accounts:</u> As of August 17, 2023, the account receivable balance was \$15,419 and the 90 day balance is \$9,762 or 63.3% of total A/R. Six (6) delinquent accounts make up 93% or \$9,120 of the 90 day balance. All six (6) of the accounts are with the attorney and 4 have liens on their property. Two accounts have agreed to payment plans which will have the account paid by yearend. Collection efforts will continue with the rest of the delinquent accounts.

<u>Collection Process</u>: If Assessment Billing is not paid within 15 days, a late fee of \$25.00 and interest at 18% annual rate will be charged to an owner's account. Once an owner's account is 30 days old, a Curtesy Notices will be sent as a reminder to the owner to

make a payment. If the account is still outstanding after 60 days, a Final Notice will be sent requesting payment and informing the owner his/her account will be turned over to the Attorney if payment is not received. At 90 days, a certified letter will be sent from the Attorney requesting payment and informing the owner that if payment is not received in 45 days a lien will placed on the home and foreclosure proceeding may start. The first letter from the Attorney currently costs \$175.00 and filing a lien cost \$475.00. Both of these legal fees and any other fees incurred will be charged to the owner's account.

Owners need to keep their account current to avoid the late fees and high Attorney fees. If you get a letter from the POA concerning your account, respond to it. If you are experiencing temporary financial issues give the POA a call, within reason we will work with you. The best way to keep track of your account is to get on TOPs which allows owners to see their account activity and make payments. And yes, the POA does accept credit cards.

Remember the Annual Assessment is billed quarterly – January 1, April 1, July 1, and October 1. The current quarterly assessment is \$199.00. The Annual Assessment is determined by the annual budget and notice of the new Assessment is provided in December every year.

Cable Revenue Sharing:

May Report: The consultant is still talking with Comcast to see if a contract renewal can be reached. Currently, it appears that QXC is the only viable alternative option. Additional investigation has to be completed before a decision can be made.

April Report: For 10 years, the POA has had an agreement with Comcast to share in the revenue Comcast generates from homeowners. Currently, the POA gets 6% of the revenue from cable services and 4.25% from internet services. Comcast has 64% of the homes using its cable service and 50% using its internet service. This agreement has generated about \$28,000 annual revenue to the POA. The POA pays 25% of that revenue to the cable consultant that negotiated the contract with Comcast. This \$7,000 annual consultant fee reduces the net income from cable revenue sharing to \$21,000. The contract with Comcast ends on December 31, 2023, and the POA has been told that Comcast will not continue the revenue sharing. This means that the POA will be losing \$21,000 of net income starting in 2024 and going forward. That would cause the quarterly Assessment amount per homeowner to increase by \$10. The POA has reached out to the consultant to investigate if there are any other cable/internet service providers that would be interested in servicing the community. The consultant has identified two providers with interest. Both providers offer fiber-based platforms with a full range of services containing various options - channel lineups, DVR, internet speeds, phone, equipment, and numerous add-ons. The homeowner can pick and choose from the provider services and use their own equipment or purchase/rent equipment from the provider. The POA would receive a one-time payment based on the 556 homes and a revenue sharing payment from both providers in exchange for an exclusive 10 to 12 year marketing contract. If the POA goes with one of these companies, the provider would have to dig up the community to install the fiber to central hubs and then it would run fiber to the homes purchasing its service (like what AT&T did). Homeowners would not have to switch; they can stay with their current provider. One company is from out of state, and we have not received their information. The other is out of the Boca area, QXC, and for a 12 year agreement the POA would receive a one-time \$200 fee per home (\$111,200 = \$200x556) and 4% revenue sharing after a 90 day waiting period. Again 25% of all payments received by the POA would have to be paid to the consultant. Reviewing QXC's information they have: (1) TV service with 51 channels for \$60 & 72 channels for \$70 with local channels added for \$35, (2) internet speeds 200, 300, and 500 mbps for \$60, \$80, and \$100, and (3) phone service of 2,000 minutes for \$20. For example, 72 channels, local channels and 300 mbps internet would cost \$185 plus equipment, taxes and fees. There are numerous sports, movies, and other package add-ons available too. The TV service includes one stream (TV connection), additional streams cost \$5 per stream. Equipment is extra based on want the homeowner needs. And as always, taxes and fees are extra. The Board has additional information to obtain and review from the providers as well as getting input from the homeowners before a decision can be made.

June Update: The only alternative option to Comcast is QXC. Comcast is not responding to the POA's requests to renegotiate the renewal, so the POA sent a Cancelation Notice to Comcast effective December 31, 2023. This will hopefully force them to respond. If they do not, the POA will move ahead with QXC in October.

Preserve and Lake Maintenance Vendor Selection:

The POA has a total of 332 acres of land. Eight (8) lakes occupy over 23 acres and wetlands/preserves cover over 142 acres. The 142 acres of wetlands/preserves is one of the largest such areas in Martin County. Many vendors do not have the labor force required to service such a large area. In August 2022, South Florida Water Management District (SFWMD) inspected the preserves and lakes and told the Property Manager that the POA was in non-compliance with the POA's Preserve Area Maintenance Plan (PAMP). This Plan requires the treatment of all exotic and invasive vegetation species so that the preserve and lake areas contain no more than 5% of exotic/invasive vegetation. SFWMD was ready to initiate fines against the POA. They were told that the POA was in the process of selecting a new vendor to maintain lakes and preserves. SFWMD agreed to come back to inspect in 6 to 12 months. At the August 30, 2022 BOD meeting, the Board selected the current vendor to continue based on the lowest fee. In November 2022, the selected vendor quit citing lack of labor to perform the job. Based on discussions with SFWMD and 2 of the vendors who performed detailed inspections of our preserves and lakes, the lake and preserves have not been maintained for serval years, are in non-compliance, and require a significant amount of work to get them back in compliance.

Kevin Beers, our Property Manager, has done a great job with the selection process. He has worked closely with a director to obtain the true acreage and locations of the POA's wetlands and preserves. Additionally, the team has formed a relationship with the SFWMD inspector gaining a wealth of knowledge as to what is required of the POA to manage the wetlands/preserves, and the current conditions of the areas. We were able to get SFWMD to waive weekly water level examinations and monthly vegetation record keeping. Both had to be placed into an official monthly report to the SFWMD and Martin County. This saved us a significant amount in vendor fees. Additionally, the inspector noted that nothing had been done since his visit in August 2022 to get the areas in compliance and District will need to take action. The team was able to get the inspector to agree to hold off and work with the POA and its new vendor as a "team" to get the POA's wetlands, preserves and lakes back in compliance. SFWMD is going to perform an inspection in early September to form a baseline of the condition of the areas and highlight where work should be focused. Our vendor will be with the inspector when the walk through is conducted as will the Property Manager/Director team. In six (6) months the inspector will perform an additional review to ascertain the progress made. He has agreed that most of the extra work can be held off until the dry season begins (October thru March). If significant improvement has be made, he believes the SFWMD will give us an additional 6 months to complete the work to get the POA's wetlands/preserve and lakes back in compliance.

Kevin identified several vendors, many of whom denied quoting due to the large size of our wetlands/preserves. Ultimately, four (4) vendors were selected. Three (3) of them performed detailed site inspections and 2 contacted the SFWMD inspector to determine what his expectations and requirements would be. We asked each vendor to give us an 16 month bid/contract (September 2023 thru December 2024) and provide the extra costs it would take during six months to make a significant improvement in the condition of the areas under contract. The table below summarizes the bids for a 12-month period and the extra fees for all vendors who bid. It should be noted that the bids are based on the "treat in place" mothed of maintaining the areas. Another treatment method is the

"removal and treat" method. This method is significantly more costly and outside our budgetary constraints. With the "treatment in place" method, there will be visible brown areas formed by the drying trees and vines. We will monitor the progress of the process and get quotes to remove drying items in high visibility locations. If the budget constraints allow, the POA can accept the bid.

Based on all the discussions and reference checks, it is recommended that the Board accept SOLitude's bid/contract. The team believe they will do the best job and they have a very good working relationship with SFWMD and Martin County. Based on their 16-month contract (Sept. 2023 thru Dec. 2024) appears the cost of Preserve and Lake Maintenance for 2023, including the extra work, will be \$30,440 and 2024 cost will be about \$57,320 (\$9,720 for lakes and \$47,600 for preserves). The 2023 budget was \$37,125 and there will be \$31,000 remaining to cover the 2023 costs. The 2024 amount is an increase of \$20,195 over the 2023 budget and this relates to an increase of \$9 in the 2024 quarterly assessment. In the contract, SOLitude is required to submit a monthly report of the work performed along with a map showing the area worked on. This will allow the Property Manager and the Board to verify that the work is actually being completed. Additionally, a quarterly walk through is required with the vendor and the POA. SOLitude will make an extra preserve visit during the months of Oct. 2023 through March 2024.

Quotes to Provide Lake annd Preserve Maintenance Services

Lake Services

				Shore	Buffer		# Lakes	
	Visit	Reporting	Weed	Line Mgt	Mgt	Trash	Acres	Cost
DGC - past vendor	Mthly	???	Y			Υ	7/22	in below
Solitude	Mthly	Mthly	Y	Y	Y	Y	8/23	\$9,720
Aquagenix	Mthly	Mthly	Υ	Υ	Υ	Υ	8/22	\$9,400
Lake & Preserve Mgt.	Mthly	Mthly	Υ	Υ		Υ	???	in below
Bright View doe	s not do l	akes						

Preserve services

1 1030140 30141003											
			Exotics		Extra 1st			Total			
	Visit	Reporting	Invasive	Trash	Yr Costs	Acres	Cost	Cost			
DGC - past vendor	Qtrly	???	Υ	Υ		80	\$20,300	\$20,300	1st Yr.		
Solitude - 6 person team	Mthly	Mthly	Y	Υ	\$17,000	142	\$47,600	\$57,320	\$74,320		
Aquagenix	Qtrly	Qtrly	Υ	Υ	\$21,400	146	\$102,488	\$111,888	\$133,288		
Lake & Preserve Mgt.	Mthly	Mthly	Υ	Υ		142	\$44,100	\$44,100			
Bright View	Mthly	Mthly	Υ	Υ		142	\$850,000	\$850,000			

 Solitude
 57,320

 23 budget
 37,125

 24 increase
 20,195

Qtrly Assess. Increase \$9.08

PINEAPPLE PLANTATION POA BALANCE SHEET

June 2023	Current Month	Current Month	Current Month	Prior Month	Net		
	Operation	Reserve	Total	Total	Change		
Assets		_					
Cash	212,721	26,811	239,532	228,939	10,594		
Reserve Investment - Merrill	-	638,000	638,000	638,000	-	[A]	POA invested reserve cash into CD's with Merrill.
Unrealized Gain (Loss)		(19,803)	(19,803)	(17,879)	(1,925)		see note below.
Investments, Net	_	618,197	618,197	620,122	(1,925)		
Accounts Receivables, Owners	11,246	-	11,246	21,085	(9,839)	[B]	A/R balances over 90 days total \$8,789 or 78%
Allowance for Bad Debts	(5,933)	-	(5,933)	(5,933)	-		of total A/R. There are 5 owners that make up
Accounts Receivables, Net	5,313	-	5,313	15,152	(9,839)		97% of the 90 day balance and 2 of them are on
Receivable, Other	422	5,608	6,030	2,789	3,241		payment plans.
Prepaid Expenses	12,983	-	12,983	18,039	(5,055)	[C]	Prepaid expenses consists mainly of
Total Assets	231,441	650,616	882,057	885,040	(2,983)		annual pest & fertilizer services and insurance premiums.
Liabilities & Equity		_					
Accounts Payables	4,362		4,362	543	3,819	[D]	A/P and Accrued Expenses will depend on the timing
Accrued Expenses	106		106	3,609	(3,503)		of invoice receipt, processing and payment.
Prepaid Maint. Fees	65,334		65,334	41,966	23,368	[E]	Prepaid Maint. Fees represents future quarterly Maint.
Unearned Maint. Fees	1,152	- '	1,152	37,649	(36,497)		Fees that owners have already paid.
Total Liabilities	70,953	<u>-</u>	70,953	83,767	(12,814)		
Equity & Fund Bal.	160,487	650,616	811,103	801,272	9,831		
Total Liabilities & Equity	231,440	650,616	882,056	885,039	(2,983)		

Reserve Fund Investment: The \$638,000 reserve funds were invested as follows: 23% in CD's with a term of one (1) year or less and 77% in CD's with a term of 4 to 5 years. Overall, the account is providing a yield of just over 4%. Note that Generally Accepted Accounting Principles (GAAP), require the CD investment to be recorded at market value. That means a monthly adjustment will need to be made to bring the G/L balance in line with the market value. This adjustment will be recorded as Unrealized Gain (Loss). Remember this is just a bookkeeping entry unless the POA sells a CD before its maturity date.

One of the \$72,000 CD's matured on July 31, 2023 and the proceeds, \$81,000, were reinvested in a 7 month CD earning 5.3%.

PINEAPPLE PLANTATION POA STATEMENT OF OPERATIONS

This Month	This Month	Fav (unfav)	This Month	June 2023	YTD	YTD	Fav (unfav)	YTD Prior	Budget
<u>Actual</u>	Budget	Variance	Prior Year		Actual	Budget	Variance	Year	Total Year
				Revenue				<u> </u>	
30,495	30,495	0	30,694	Maintenance Fees	184,140	182,970	1,169	184,163	365,941
2,417	2,417	0	0	Cable Access Fees	14,500	14,500	(0)	13,915	29,000
(431)	790	(1,222)	81	Late Fees & Other	2,165	4,742	(2,577)	243	9,484
32,480	33,702	(1,222)	30,775	Total Revenues	200,805	202,213	(1,408)	198,321	404,425
				Expenses					
6,250	6,250	0	5,788	Management Services	37,500	37,500	0	34,733	75,000
954	1,848	894	3,320	Professional Fees	13,390	11,091	(2,300)	12,014	22,181
978	1,061	83	1,206	Insurance	5,824	6,364	540	5,164	12,728
105	467	362	200	Supplies, Postage & Website	5,551	2,800	(2,751)	8,404	5,600
62	417	355	368	Misc. Expenses	(822)	2,500	3,322	853	5,000
409	547	138	590	General R&M	3,260	3,280	20	3,447	6,560
2,844	4,037	1,193	3,768	Street Utilities	21,169	24,224	3,054	21,761	48,447
5,769	7,917	2,148	5,680	Landscape Services	43,827	47,500		40,402	95,000
8,642	8,724	82	6,639	Irrigation Utilities/R&M	50,483	52,342		43,120	104,684
1,145	1,167	22	1,145	Lake/Preserve/Stormwater Mgt.	8,559	16,281	7,722	11,908	51,125
399	167	(232)	188	Security	2,433	1,000	(1,433)	752	2,000
27,557	32,600	5,043	28,892	Total Expenses	191,174	204,881	13,707	182,559	428,325
4,924	1,102	3,822	1,883	Operating Contribution	9,630	(2,669)	12,299	15,762	(23,900)
0	1,992	(1,992)	0	PY Ops Surplus Used for Shortfall	0	11,950	(11,950)	0	23,900
6,002	6,002	0	6,002	Reserve Fees	36,014	36,014	0	36,014	72,027

Professional Fees include legal, accounting, tax, reserve study, and cable consulting expenditures. The largest being legal.

General R&M expenses included payroll cost for Advantage's maintenance person and other costs which do not fit another category.

Landscape Services include mowing, edging, shrubbery & tree trimming, mulch, weed control, pest control, and fertilization.

Irrigation includes the purchase of gray water from Martin County, repairs & maintenance, and electric for the equipment.

The largest item is the gray water which is budgeted at \$66,000 for the year. The irrigation system and piping is getting older and

as such, R&M costs have increased. 2023 Irrigation R&M budgeted amount is \$34,000.

PINEAPPLE PLANTATION POA RESERVE BALANCE ROLLFORWARD As of June 2023

2023 Annual funding: \$72,027

	ROADS, CURBS & SIDEWALKS	WALLS, FENCES & GATES	<u>Landscape</u>	INFRASTRU CTURE	WATER SYSTEMS	<u>DRAINAGE</u>	RECREATION	Common Other	Sub-Total	<u>Interest</u>	Unrealized Gain (loss)	<u>Total</u>
Beg. Bal Jan. 1	223,675	6,904	8,193	20,222	10,000	0	0	349,546	618,540	19,718	0	638,258
Funding								36,014	36,014	5,608	(19,809)	21,813
Transfer									0			0
Expenditure -	*************************************							(9,456)	(9,456)			(9,456)
Expenditure -									0			0
Adjustment			1						1			11
End. Bal Feb. 28	223,675	6,904	8,194	20,222	10,000	0	0	376,104	645,099	25,326	(19,809)	650,616
Replacement Costs	4,186,000	80,000	20,000	78,000	195,000	1,049,000	76,000	0	5,684,000	(per 2022	Study)	
Est. Useful life	20 to 55 Yrs.	8 to 30	various	30	10 to 20	60	20	various				
Est. Remaining Life	5 to 32 Yrs.	7	various	7	12	37	20	various				

The 2023 Reserve funding (\$72,027) was based on a 2017 Reserve Study which determined the POA Estimated Replacement Costs to be \$1,666,000. The Board updated the Reserve Study in 2022, unfortunately it was received after the 2023 Budget was approved. The 2022 Study estimated the Replacement costs to be \$5,664,000. This \$4,000,000 increase in Replacement Costs is attributed to improved practices by the firm performing the Study and the significant escalation of construction material costs experienced since 2020. This increase in the Replacement Costs impacts the suggested future Reserve funding which is now at \$149,000 vs. the current \$72,027. If the Reserve funding was raised to \$149,000 it would cause an increase of \$35 to the quarterly assessment. The quarterly assessment would go from \$199 to \$234. The Study also analyzes what the POA's Reserve balance should be based on the estimated useful life and the remaining life. The POA's actual Reserve balance is compared to the estimated value to determine the POA's reserve funded percentage. Industry standards say that the Funded percentage should be at a minimum 30%; however, best practices indicate the percentage should be 50% to 70%. Our POA Funded percentage is at 22%. To achieve a 30% funding percentage additional reserves of \$220,000 would be required. To get to 50% funded, \$800,000 additional reserve funds would be needed. This does not mean that we need to actual generate these additional funds. It is just an indication of the financial strength of the POA to meet its future capital needs. All of this was one of the reasons the Board invested the Reserve funds to increase the interest earned. The Board will be discussing Reserve balances and funding over the next several months. Expenditures in 2023 related to the griding of the sidewalks to make them safe.